

Deliveries and Wastes Summary November 2016 to March 2018

Project Aims

Heart of London, with the support of Cross River Partnership, are consolidating waste and recycling vehicles, stationery suppliers and offering alternative solutions to personal deliveries in the workplace.

Aims of the project are:

- Improving air quality by promoting preferred suppliers, reducing the number of delivery & servicing vehicles using the Heart of London area; reducing traffic congestion; and improving safety and aesthetics of the roads with streamlined and efficient delivery & servicing vehicle movements;
- Waste storage and collections removed from the Heart of London streets and pavements by facilitation of off-street collection points and direct hand over waste collections;
- Waste consolidation and waste reduction including reducing the volume of waste, improving recycling and therefore reducing vehicles needed for collections;
- Improving sustainable business practice in The West End with innovative new concepts, electric and low emission fleet coupled with competitive rates for waste collections and other supplies for Heart of London member businesses;

Outcomes

Outcomes of the Deliveries & Wastes project delivered by CRP from November 2016 to March 2018:

- 1) Completed Deliveries & Wastes Plan and web content
<https://heartoflondonbid.london/what-we-do/street-management/air/>;
- 2) Development of comprehensive assessment process for preferred suppliers;
- 3) Confirmation of 3 preferred suppliers via a formal scoring tender process. These are confirmed as Anglo for office suppliers and WCC and Paper Round for commercial waste services;
- 4) Successfully hosted two events promoting the project and Cleaner Air;
 - a. The Clean Air Launch event on May 23rd 2017 with 53 attendees
 - b. Drop-in workshop for businesses to meet preferred suppliers on 13th February 2018 with 26 attendees
- 5) Additional funding of £42,400 from TfL for a waste consolidation programme in Leicester Square to reduce vehicle movements in central London;
- 6) Support to Westminster City Council/Veolia's introduction of on-street coffee cup recycling, leading the way in The West End;
- 7) Engagement with over 100 different businesses regarding the project;
- 8) Produced an [animated video for recycle week](#) with a reach of over 250 views.

Outcomes delivered by the preferred supplier scheme in Heart of London:

- 67 new contracts between preferred suppliers and businesses in the last 6 months (since September 2017). That includes waste and office supplies.
- A total saving to Heart of London businesses changing contracts to preferred office supplies (Anglo) of £18,000 in 6 months. Anglo have derived this figure from the prices businesses were previously paying prior to sign up and the number of multiple delivery trips that have been made across only 6 additional customers.
- Estimated number of vehicle trips reduced from local businesses changing office suppliers to Anglo is 22 per calendar month or 264 annually. Anglo have calculated this figure based on the type of materials and previous supply chains. For example, one business had 3 suppliers for toilet rolls every month and after consolidation these deliveries were included within the stationery delivery that normally occurs once a month therefore reducing 3 deliveries per month.
- Annual emissions saved through Anglo’s consolidation activities are as below:

Annual emissions attributable to Heart of London, for 15 saved vehicle trips			
Type	NOX (kg)	PM10 (kg)	CO2 (kg)
Intervention	0.24	0.02	78.50

- Estimated number of vehicle trips reduced from changing waste suppliers, collection frequencies and consolidating materials is 29 per calendar month. That’s 348 annually. This has been compiled by comparing the collection frequencies of the previous waste contract to the new preferred supplier contract and taking to account the vehicles nearby and on the same roads that are being facilitated under current capacity rather than additional visits from an alternative contractor or separate vehicle.
- Total vehicle trip reduction estimates are 51 per month and 612 annually by combining both figures from waste and office supplies.